

# Ready Reference Contact Information

**Air Force Retiree Services:** (800) 531-7502; [www.retirees.af.mil/](http://www.retirees.af.mil/)  
**Arlington National Cemetery:** (703) 607-8000; [www.arlington-cemetery.org](http://www.arlington-cemetery.org)

**Armed Forces Retirement Home:** (800) 422-9988; [www.afrh.gov](http://www.afrh.gov)  
**Army & Air Force Exchange Service:** (214) 312-2011; [www.aafes.com](http://www.aafes.com)

**Army Retired Services:** (703)325-9158; [www.armyg1.army.mil/retire](http://www.armyg1.army.mil/retire)

**Burial at Sea Information:** (866) 787-0081; [www.npc.navy.mil](http://www.npc.navy.mil)

**Combat Related Special Compensation:**  
[www.donhq.navy.mil/corb/crscb/crscmainpage.htm](http://www.donhq.navy.mil/corb/crscb/crscmainpage.htm)

**DEERS:** (800)-538-9552, Fax: (831) 655-8317;  
[www.tricare.osd.mil/deers](http://www.tricare.osd.mil/deers)

**Defense Commissary Agency:** [www.commissaries.com](http://www.commissaries.com)

**DFAS Casualty Assistance Branch:** (800) 269-5170; (For Reporting a Retiree's death, press 2)

**Fleet Reserve Association:** (703) 683-1400; [www.fra.org](http://www.fra.org)

**Gulf War homepage:** [www.gulfink.osd.mil](http://www.gulfink.osd.mil)

**I.D. Cards Benefits and Eligibility:** (866) 827-5672;

[www.npc.navy.mil/commandsupport/PayPersSupport/IDcards](http://www.npc.navy.mil/commandsupport/PayPersSupport/IDcards)

**Internal Revenue Service:** (800) 829-1040; [www.irs.gov](http://www.irs.gov)

**Marine Corps Retired Affairs:** (800) 336-4649; [www.usmc.mil](http://www.usmc.mil)  
(Hover over "Marine Services" then click on "Retired Services")

**Medicare:** (800) 633-4227. TTY: (877) 486-2048; [www.medicare.gov](http://www.medicare.gov)

**Military Officers Assoc. of America:** (800) 234-6622; [www.moaa.org](http://www.moaa.org)

**National Burial Services:** (800) 697-6940

**NPC Navy Reserve Personnel Management (PERS 9):** (866) 827-5672,  
[www.npc.navy.mil/CareerInfo/ReservePersonnelManagement/](http://www.npc.navy.mil/CareerInfo/ReservePersonnelManagement/)

**Navy Casualty Assistance:** (800) 368-3202

**Navy Retired Activities Office:** (866) U-ASK-NPC (866-827-5672);

[MIILL\\_RetiredActivities@navy.mil](mailto:MIILL_RetiredActivities@navy.mil);

[www.npc.navy.mil/CommandSupport/RetiredActivities](http://www.npc.navy.mil/CommandSupport/RetiredActivities)

**Navy Uniform Shop:** (800) 368-4088; [www.navy-nex.com/uniform](http://www.navy-nex.com/uniform)

**Navy Worldwide Locator:** (901) 874-3388;

[www.npc.navy.mil/CommandSupport/NavyWorldWideLocator](http://www.npc.navy.mil/CommandSupport/NavyWorldWideLocator)

**Reserve Component SBP:** (877) 807-8199

**Retiree Dental — Delta Dental:** (888) 838-8737; [www.trdp.org](http://www.trdp.org)

**Servicemembers Group Insurance (SGLI):** (800) 419-1473;

[www.insurance.va.gov](http://www.insurance.va.gov)

**Naval Historical Center:** (202) 433-2210; [www.history.navy.mil](http://www.history.navy.mil)

**Social Security Administration:** (800) 772-1213; [www.ssa.gov](http://www.ssa.gov)

**Pay/SBP Questions:** [www.dfas.mil](http://www.dfas.mil)

**Pay inquiries and update of pay or SBP records in case of death, divorce or remarriage:**

**Retiree:**

Defense Finance and Accounting Service

U.S. Military Retirement Pay

PO Box 7130

London KY 40742-7130

(800) 321-1080, (216) 522-5955

**SBP/RSFPP annuitant:**

Defense Finance and Accounting Service

U.S. military Annuitant Pay

PO Box 7131

London KY 40742-7131

(800) 321-1080, (216) 522-5955

**TRICARE:** [www.tricare.mil](http://www.tricare.mil)

**TRICARE North:** (877) TRICARE (874-2273); [www.hnfs.net/](http://www.hnfs.net/)  
CT, DC, DE, IL, IN, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, RI, VT, VA, WI, WV, some zips in IA, MO, TN

**TRICARE South:** (800) 444-5445; [www.humana-military.com](http://www.humana-military.com)  
AL, AR, FL, GA, LA, MS, OK, SC, TN (except 35 TN zips near Fort Campbell), and TX (except the extreme SW El Paso area)

**TRICARE West:** (888) TRIWEST (874-9378); [www.triwest.com](http://www.triwest.com)  
AK, AZ, CA, CO, HI, ID, IA (except 82 zips near Rock Island), KS, MO (except St. Louis area), MN, MT, ND, NE, NM, NV, OR, DE, SW TX, UT, WA, WY

**TRICARE Overseas:** (888) 777-8343; [www.tricare.mil](http://www.tricare.mil)

**TRICARE For Life:** (866) 773-0404; [www.tricare.mil/tfl](http://www.tricare.mil/tfl)

**TRICARE mail order pharmacy:** (866) 363-8667;

[www.tricare.mil/pharmacy](http://www.tricare.mil/pharmacy)

**TRICARE retail pharmacy:** (866) 363-8779;

[www.express-scripts.com](http://www.express-scripts.com)

**VA:** [www.va.gov](http://www.va.gov)

**Regional offices:** (800) 827-1000 (overseas retirees should contact the American Embassy/consulate), TDD (800) 829-4833

**Insurance:**

VA Regional Office and Insurance Center

PO Box 7208 (claims inquiries) -OR-

PO Box 7327 (loans) -OR-

PO Box 7787 (payments)

Philadelphia PA 19101

(800) 669-8477; [www.insurance.va.gov](http://www.insurance.va.gov)

**Burial information:** (800) 827-1000; [www.cem.va.gov](http://www.cem.va.gov)

**GI Bill:** (888) 442-4551; [www.gibill.va.gov/](http://www.gibill.va.gov/)

**Records:**

**For replacement DD 214, service records, medical records, award information:**

**Retired prior to 1995:** [www.vetrecs.archives.gov](http://www.vetrecs.archives.gov)

**Retired after 1995:**

Navy Personnel Command

PERS-312E

5720 Integrity Drive

Millington, Tn 38055-3120

Fax requests to: (901) 874-2664

**Gray-area reservists:** (866) 827-5672

**Sister service retiree publications:**

**Air Force Afterburner:** [www.retirees.af.mil/afterburner](http://www.retirees.af.mil/afterburner)

**Army Echoes:** [www.armyg1.army.mil/rso/echoes.asp](http://www.armyg1.army.mil/rso/echoes.asp)

**Coast Guard Evening Colors:** <http://www.uscg.mil/hq/cg1/psc/retnews/>

**Marine Corps Semper Fidelis:** [www.usmc.mil](http://www.usmc.mil) (hover over "Marine Services," click on "Retired Services," then hover over "Retired Activities" in the left menu and click on "Semper Fidelis Newsletter")

**Navy recreation:** [www.mwr.navy.mil/](http://www.mwr.navy.mil/)

**Navy Gateway Inns & Suites:** <http://dodlodging.net>

**ITT:** [http://www.mwr.navy.mil/mwrprgms/itt\\_military\\_special.htm](http://www.mwr.navy.mil/mwrprgms/itt_military_special.htm)